

# Safeguarding MATTERS

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Welcome to  
the May 2017  
Edition of  
Safeguarding  
Matters

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News from the  
Leicestershire and  
Rutland Safeguarding  
Boards

## The Boards Welcome our new Independent Chair - Simon Westwood

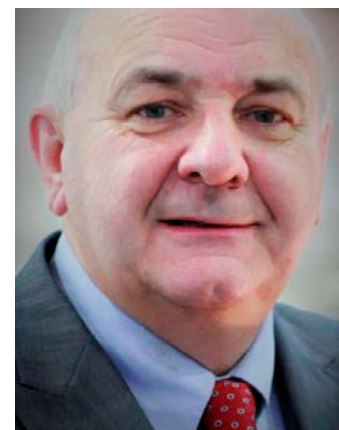
*Simon is the new Independent Chair of the Adult and Children Safeguarding Boards in Leicestershire and Rutland. Simon is looking forward to this new opportunity and working with all partners to continue the positive work and sound foundation already in place to safeguard vulnerable adults and children in the area.*

Simon lives in the East Midlands and is a regional director of the Association of Independent LSCB Chairs. He also chairs boards in three other areas.

Simon has over forty years' experience in the public and private sectors, holding senior leadership posts in strategic and operational level management in social care, youth offending and education services. He was formerly a member of the Association of Directors of Children Services, Children and Family Policy Committee and sat on the DfE professional advisory group for Working Together in 2013 and the Research in Practice Board.

Simon has served as Chair of Governors and as a LA Governor in primary and secondary schools.

In former roles, he has also been Chief Executive of a private sector residential child care business and has experience of consultancy and business planning, business finance and leading safeguarding improvement interventions in local authorities



# Good news from OFSTED

LSCB is judged by Ofsted to be 'Good.'

Publication of the Ofsted Review of the Effectiveness of the Local Safeguarding Children Board in Leicestershire and Rutland

On Monday 13th February 2017, Ofsted published the reports of its inspections of Local authority services for children in need of help and protection; children looked after; and care leavers in Leicestershire and Rutland.

These reports included the review of the effectiveness of the Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB) and can be found at <https://reports.ofsted.gov.uk/local-authorities/leicestershire> and <https://reports.ofsted.gov.uk/local-authorities/rutland>

Paul Burnett the Independent Chair for the LSCB at the time said:

*I am delighted with this judgement. Ofsted has identified a number of strengths in our work and judge the Board to be effective and well run. This is a collective achievement that is based on the strong partnership of local leaders, services and staff that we have. I would like to thank you for your commitment, energy and focus in ensuring we work together to safeguard children and young people in Leicestershire and Rutland and am pleased this has now been recognised by Ofsted.*

The report identifies a range of strengths and Ofsted has made three recommendations to support continued development and improvement in the future. These strengths and areas for development are outlined in the reports (follow links above).



## Much More Than Just a Checklist

Safeguarding Procedures are not just about a process but a tool to guide and inform you

The procedures have been developed for practitioners by practitioners with regular updates based on best practice and research.

As part of developing your competency please take a few minutes to familiarise yourselves with the contents

[Safeguarding Children](#)

[Safeguarding Adults](#)

# Safeguarding Board Priorities 2017/2018

Both the Safeguarding Children and Adult Boards are Statutory bodies established through the Children Act 2004 and the Care Act 2014.

Both Acts require that the respective Boards must lead safeguarding arrangements across its locality and oversee and coordinate the effectiveness of the safeguarding work of its member and partner agencies. It is a requirement that the Boards develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute.

The Business plan priorities for 2017/2018 have been developed from the following sources:

[Annual Reports 2015/16](#) including the Business Plan evaluation

Safeguarding Quality Assurance and Performance Management information provided by all agencies

National safeguarding policy initiatives

The views expressed by both service users and frontline staff through the Boards' engagement and participation arrangements

Recommendations from regulatory inspections across partner agencies; e.g. OFSTED, CQC, HMIC

Outcomes from Serious Case Reviews (SCRs), Safeguarding Adults Reviews (SARs), Domestic Homicide Reviews (DHRs) and other review processes both national and local

Best practice reports issued at both national and local levels

Safeguarding Adult Board (SAB)	
Development Priority	Summary
1. Prevention	The Board seeks assurance that Safeguarding is a key element of local prevention strategies
2. Making Safeguarding Personal (MSP)	The Board seeks assurance of the continued development of MSP across partner agencies
3. Understanding Safeguarding Thresholds	Identifying, understanding and addressing gaps in respect of over/under reporting of concerns
4. Self-Neglect	Establishing and embedding a robust process for practitioners in working with complex cases where service users who have Mental Capacity, are reluctant to engage but put themselves at significant risk of harm
Local Safeguarding Children Board (LSCB)	
Development Priority	Summary
1. CSE, Trafficking & Missing (Missing and online safety)	Developing assurance regarding missing children process/intervention and developing online safety responses
2. Children with Disabilities	Assessing organisational understanding of the risk and responses to disabled children and their families
3. Signs of Safety	Further embedding Signs of Safety across the partnership, particularly in schools
LSCB and SAB Shared Priorities	
Development Priority	Summary
1. The 'Toxic Trio'	Assessing and developing approaches to safeguarding adults and children where Domestic Abuse, Substance Misuse and Mental ill Health are present
2. Participation and Engagement	Establishing visible effective participation at Board level by children and adults at risk
3. Emotional Health & Wellbeing	To develop understanding of emotional health and well-being across the partnership and gain assurance regarding Better Care Together and Sustainable Transformation Plan that work is addressing safeguarding issues, particularly re: mental health
4. Multi-Agency risk management / Supervision	Develop a multi-agency supervision approach for risk management in safeguarding adults and children

# Mental Capacity and Deprivation of Liberty Webinar (Browne Jacobson)

Browne Jacobson health law team is a recognised leader in the provision of legal services to the health and social care sector, having experience in both the public and private sector

Their Mental Capacity and Deprivation of Liberty webinar series is a resource they like to make freely available to anyone who finds them useful.

Here's a link to their mental capacity and deprivation of liberty hub,

which also contains written legal updates as well as their webinar recordings: [www.brownejacobson.com/health/training-and-resources/mental-capacity-and-deprivation-of-liberty-hub](http://www.brownejacobson.com/health/training-and-resources/mental-capacity-and-deprivation-of-liberty-hub)

And here's a link to their upcoming

webinars, they deliver one a quarter on recent case law, plus they add in extra webinars as and when we need to, depending on what's happening in the law:

[www.brownejacobson.com/health/training-and-resources/webinars](http://www.brownejacobson.com/health/training-and-resources/webinars)



## Vulnerable Adult Risk Management (VARM)

This tool provides front line professionals with a framework to facilitate effective working with adults who are at risk due to self-neglect, where that risk may lead to significant harm or death and the risks are not effectively managed via other processes or interventions.

The VARM is used when the adult refuses to engage with services and yet the risk is significant. It is essential to note that the adult must be considered to have a potential need for care and support as well as self-neglect. If the risk from Self-neglect is not at the level which may lead to significant harm or death then the VARM process would not be followed.

This VARM is only to be used where the adult has the mental capacity to understand the risks but continues to place themselves at risk of serious harm or death.

The VARM can also be used in complex situations where a person with capacity is engaging in behaviour that places themselves at significant risk of harm

[VARM Guidance](#) is available on the Leicester Leicestershire and Rutland Multi Agency Policy and Procedures website





# Young Carers

## Are you aware of what your responsibilities are towards young carers?

Please make yourself aware of what your legal responsibilities are (under the Children and Families Act 2014 and under the Care Act 2014) towards young carers and what support you can offer. Definition of a young carer in Leicestershire

In Leicestershire and Rutland a young carer is a person under 19 who provides or intends to provide care for another person (of any age, except where that care is provided for payment, pursuant to a contract or as voluntary work). This relates to care for any family member who is physically or mentally ill, disabled or misuses substances.

To meet eligibility for a service from the Local Authority, children and young people must:

- meet this definition of a young carer
- be undertaking age inappropriate care (in terms of what they do or the degree to which they do it)
- be negatively impacted as a result of their care role, ie their physical/mental health, education, employment, training, emotional and behavioural development, identity, family and social/peer relationships

Identifying and supporting young carers is an effective way of improving the attainment and attendance of this pupil group; who are specifically mentioned in Ofsted's evaluation inspection schedule.

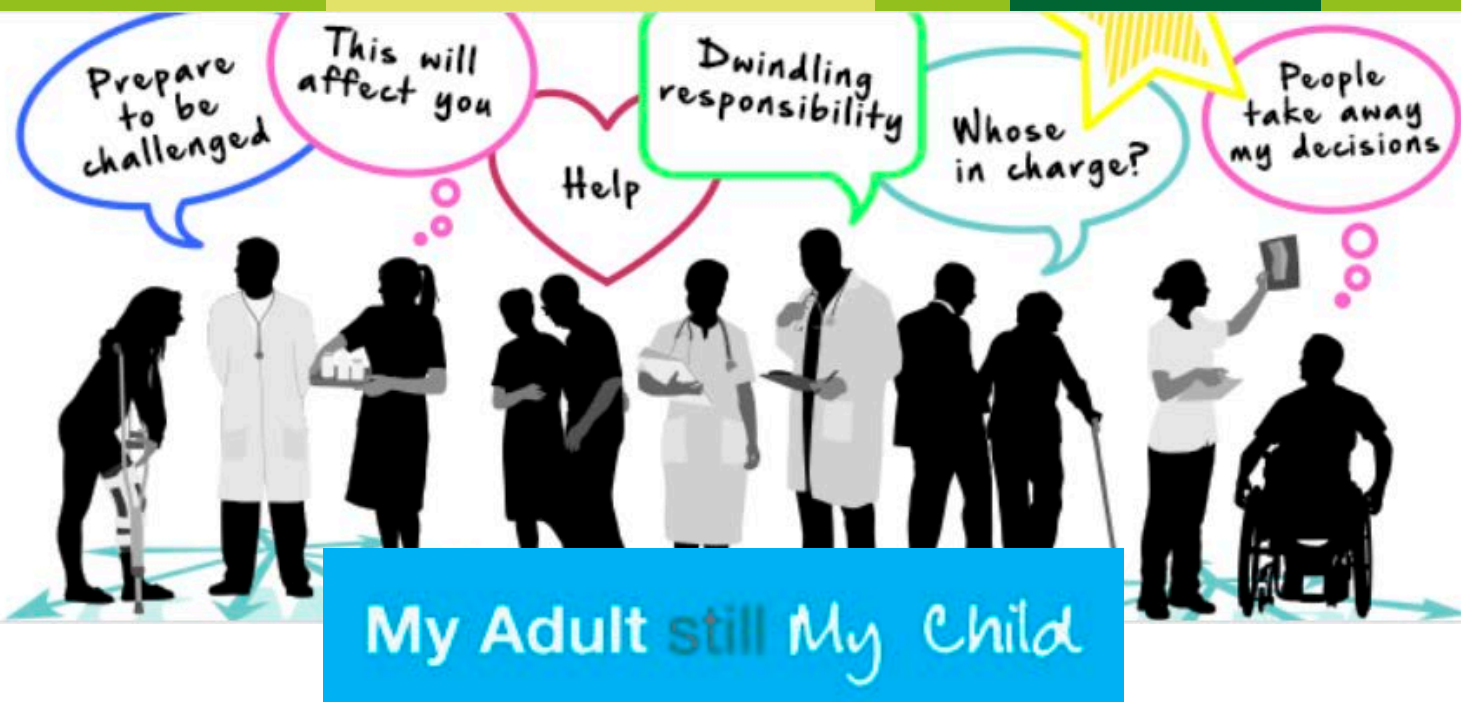
young carer may do some or all of the following:

- Practical tasks; such as preparing meals and drinks.
- Physical care; such as lifting, helping a parent on stairs or with physiotherapy.
- Personal care; such as washing, dressing, administering medication, changing dressings, and/or helping with toileting needs.
- Domestic tasks; such as cleaning, managing the family budget, paying bills, collecting benefits and prescriptions.
- Looking after or "parenting" siblings.
- Emotional support; such as staying at home to keep someone/ the person they care, for company.
- Interpreting, due to a hearing or speech impairment or because English is not the family's first language.

Although the distinction is often made between a full-time, part-time and sibling carer, there is not a minimum time requirement or age restriction that "qualifies" someone as being more or less of a carer

Leicestershire County Council staff can access a new e learning module on young carers which is now available on the Learning Hub and guidance on staff responsibilities & procedures to identify and support young carers can also be found on the new staff [intranet](#).





# My Adult still My Child – Useful Website

Whilst this website is aimed at Parents and Carers it is a useful resource for staff who have questions regarding decision making by young people

## **My adult – still my child, a guide for parent/carers of adults (16+) who may not be able to make decisions**

This website has been developed following feedback from parents of young people who attended the Rainbows Hospice for Children and Young People, and faced real challenges around continued decision-making for their children once they reached adulthood.

As a result, monies from the NHS England Mental Capacity Act (MCA) Improvement Programme provided the funding to support a workshop for parents and carers of young people from across the East Midlands who had entered adulthood never having the capacity to make their own decisions.

The funding also helped to support the development of this website – a tool aimed to support parents so that they better understand their rights and options in decision-making as they continue to love and care for their adult child.

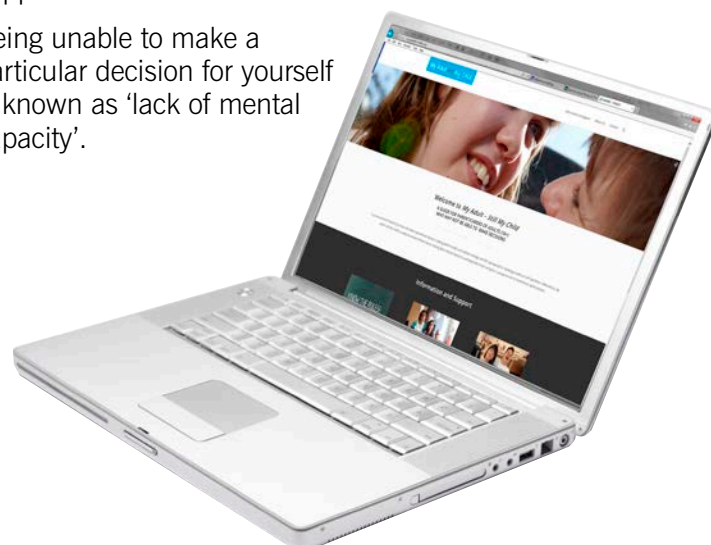
The website has been developed through collaboration with young people and parents and carers from across the East and West Midlands, NHS England, Leicester City CCG, East Leicestershire and Rutland CCG, West

Leicestershire CCG, Browne-Jacobson Solicitors, Rainbows Hospice for Children and Young People, Together for Short Lives and Murray Hall Community Trust.

### **Who is this information for?**

Anyone caring for a person aged 16 or over who cannot make some decisions for themselves, and who needs support from health or social care.

Being unable to make a particular decision for yourself is known as 'lack of mental capacity'.



# Neglect toolkit

## - are you using it?

The [Neglect Toolkit](#) was launched in July 2016 across Leicester, Leicestershire & Rutland for use by professionals across the multi-agency partnership.

**A recent survey to obtain the views of practitioners across Leicester, Leicestershire and Rutland who have used the neglect toolkit identified that those professionals whom had used the toolkit had found it really useful in a variety of situations**

- ✓ Using the toolkit allowed me to have objective assessment of key areas of neglect including emotional neglect and home conditions. It supported my referral to social care and discussion with CCG named nurse and LPT named nurse and Doctors.
- ✓ Excellent reference and aide memoire. Useful for substantiating evidence based practice.
- ✓ It's a useful kit to have and straight forward. Also encourages the conversation to take place between the practitioner and the family.

**It was found to be very useful in discussion with parents and carers:**

- ✓ I was able to use the tool kit to show the areas of concern I was concerned about particularly risky dogs and emotional neglect of children with family.
- ✓ One worker said 'I feel that the toolkit is a positive assessment which can break some of the barriers when establishing positive outcomes for children and families'.

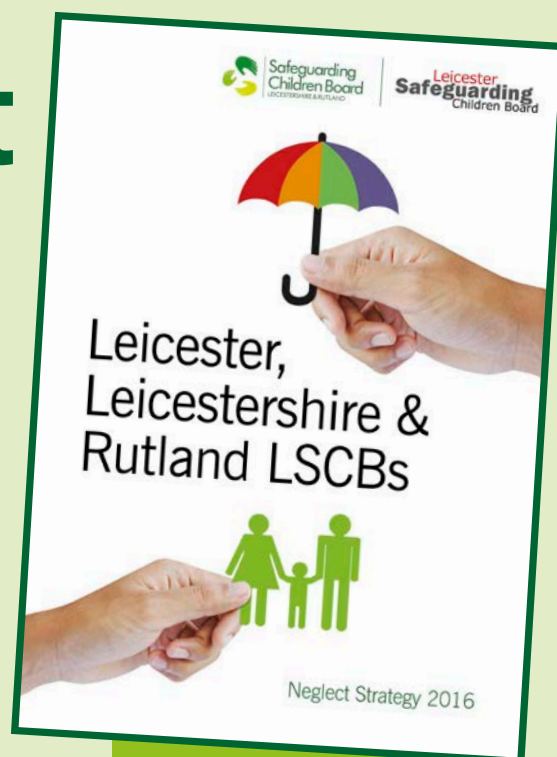
- ✓ A manager said 'I manage an early help team within children's services and this tool has supported myself and staff to provide evidence to parents who themselves have suffered neglect and been unable to identify their children are now suffering neglect. This has allowed us to challenge and show concerns, which, in turn has allowed them to access support from us and other services to change their situation'.

**Earlier intervention:**

- ✓ As an experienced practitioner I was able to make an early assessment and report of neglect but the toolkit gave me the robustness to argue my case for immediate action by social care by quoting my assessment outcomes that I had used the tool kit to base my assessment on.
- ✓ This is currently being used with a case that has been part of the revolving door of social care and as such has prevented an escalation recently.
- ✓ In one case it made us aware that we should make a safeguarding referral

**Comments from parents and carers**

- ✓ 'We cleaned our act'



Leicester, Leicestershire & Rutland LSCBs Neglect Strategy

**Improved outcomes**

- ✓ My work with this family is ongoing, around a variety of issues, but the parent is very happy that their child is now eating better, that they have a plan for providing food in the correct way and that, developmentally, their child is back on track.
- ✓ Too young (baby), but baby would, I believe, be saying 'thank you I'm now being seen by a specialist doctor and thriving and my parents are able to give me more responsive care'.
- ✓ Although not used in its entirety, it definitely helped this parent to improve in the areas needed and this child gained weight and got back on track with his development.

[Changes to Police Pre-charge Bail Provisions and the Implications on Working Together to Safeguard Children.](#)

The principles regarding the changes contained in this leaflet can also be applied to Safeguarding Adults at risk



# The Mental Health Triage Car

The street triage car is a collaboration between Leicestershire Partnership NHS Trust (LPT) and Leicestershire Police. The collaboration was formed in late 2012 with a view of lowering unnecessary Section 136 (S.136) Mental Health Act detentions by the police and to lower the number of people that the police took to the Leicester Royal Infirmary Hospital who did not require A & E treatment.

The Triage car went live in January 2013 and has evolved over the past 4 ½ years to today where we have 4 full time police officers, a pool of 10 highly trained officers and a pool of around 14 Mental Health Professionals.

The role of the Triage car has also evolved from just supporting front line officers at live police incidents to supporting all areas of police business. This includes the Missing From Home Team, the Child Abuse Investigation Unit, Force Investigation Units, and dedicated

sexual abuse units to name but a few. The Triage car also works alongside LPT's inpatient, outpatient and Crisis teams, Social Services for the execution of warrants and Primary Care Teams in assisting with the management of patients where applicable. The full time officers also deliver training to other regional police officers/staff, British Transport Police and training for staff in our partner agencies.

The triage car's success can be demonstrated by the fact that S.136 detentions have been lowered

by 78% since its inception and whereas in 2012 when only 10% of all detentions were converted into inpatient stays, this figure now stands at over 90%. This clearly demonstrates that S.136 detentions are utilised appropriately.

Continuous support from LPT and Leicestershire Police has ensured that the Leicestershire Mental Health Triage Car is the national leader in its field of work.





# Safeguarding Effectiveness

## Supporting Care Providers in the Community

Click on the picture for a copy of the PowerPoint presentation of the Safeguarding Effectiveness - Supporting Care Providers – Workshop held on March 29th 2017



The Leicestershire and Rutland Safeguarding Adults Board has the following responsibilities:

- To ensure the effectiveness of Safeguarding in Leicestershire and Rutland
- To promote and ensure effectiveness of Multi Agency collaboration
- Securing Learning and Development from Reviews and Performance Data

The Safeguarding Board seeks assurance of continued improvement in safeguarding effectiveness within care settings

The Workshop was attended by 52 participants from the Adult Sector workforce including Independent providers, Contracting and Compliance Officers, Safeguarding Leads, and Quality and Assurance Leads

Through presentations and Case Scenarios we covered variety of topics including:

- [Developing your competency](#)

- Provider Role in Safeguarding Enquiries
- Thresholds/Making Safeguarding Personal

By the end of the workshop participants had identified ways in which they, the Local Authorities and the Board could improve practice when safeguarding concerns are identified :

- The importance of continual two way feedback throughout the enquiry ( Provider and Local Authority)
- More descriptive enquiry outcomes to inform current practice and future risk
- Familiarity with the Thresholds Guidance to aid decision making
- Attending appropriate training as a way to achieve competence and confidence

## Contact us

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