

Leicestershire and Rutland Safeguarding Adults Board Business Development Plan 2016-17

SAB Priority 1 – Lead: Mark Andrews; Board Officer: Andy Sharp

To build community safeguarding resilience and be assured that people living in the community who may be experiencing harm or abuse are aware and know how to seek help

Objective	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
Improve people's understanding of how to get help when experiencing harm or abuse	Audit current community and service user awareness of abuse/harm	Survey public understanding of safeguarding adults (abuse and harm)	Engagement and Participation Subgroup	April 2016		
	Initiate campaigns and strategies to build resilience both individually and collectively	Initiate campaigns including awareness raising process	Communications and Engagement Group	December 2016		
Increase the number of community based referrals proportion of community based referrals compared to those from residential settings	Analyse existing referral information and data to understand the trajectory of contacts from the public and conversion to referrals	SEG to receive data and analysis and identify examples of success in other parts of the country	Safeguarding Effectiveness Group (SEG)	May 2016		
	Identify strategies and approaches to build resilience and raising safeguarding awareness	Executive and Board to consider and agree Leicestershire and Rutland approach	Executive / Board	May 2016		

SAB Priority 2 – Lead: Janette Harrison; Board Officer: Chris Tew

To be assured that thresholds for Safeguarding Adult Alerts are appropriate, understood and consistently applied across the partnership

Objective	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
Secure consistent multi-agency understanding and application of Local Authority safeguarding thresholds	Test out, through case audits, how thresholds are currently applied	Audit to establish current understanding	To be managed under Making Safeguarding Personal (MSP) agenda (Priority 3)	April – June 2016		
	Ensure the updated document is available to all staff	Thresholds document to be placed on Multi-Agency Policies & Procedures Webpage	Procedures and Development Subgroup	July 2016		
	Ensure thresholds are consistent	Continue to monitor the number of Safeguarding cause for concern alerts from health providers raised with the Local Authorities in Leicestershire and Rutland via the PRF	SEG	April 2016 onwards		
Ensure there is an effective escalation procedure for staff to use regarding referrals to adults social care	Agree a process across L&R to ensure consistent thresholds	Review any current policies and make any amendments required	Procedures and Development Subgroup	October 2016		

SAB Priority 3 – Lead: Mark Goddin / Laura Sanderson; Board Officer: Helen Pearson

To champion and support the extension of Making Safeguarding Personal (MSP) across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users

Objective	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
<p>Embed Making Safeguarding Personal (MSP) across the SAB Partnership and be assured of its positive impact on service quality and outcomes for service users</p> <p>Increase understanding and competence in the use of MSP through workforce development programme</p> <p>N.B It is acknowledged that the MSP programme is still in the early stages of development and implementation within the Local Authorities</p>	<p>Develop and agree Business Plan for MSP across the partnership which will include:</p> <ul style="list-style-type: none"> • Practice/cultural changes • Process and Procedures that reflect MSP • Workforce Development Programme • Communication • Quality Assurance – Recording Data – what data/indicators will give us assurance? • Audits <p><i>Rutland CC will be part of the Task & Finish Group</i></p> <p>Make links with Leicester City Council/Board</p>	<p>Leicestershire County Council Adults and Communities to produce a Business Plan to roll out MSP</p> <p>Create a Multi-Agency Task and Finish Group to lead on this priority</p> <p>The PRF will have 'Place Holder Data' as MSP information does not have to be reported until 2017</p> <p>Data will be added as it is agreed/emerges</p>	<p>Laura Sanderson / Mark Goddin</p> <p>Chair – Mark Goddin, Board Office Support</p>	<p>Business Plan 1st Draft – April 2016</p> <p>Progress Report – end of Q1</p> <p>May – September 2016</p>		

SAB Priority 4 – Lead: Mahesh Pattani; Board Officer: Gary Watts

Assure robust safeguarding in care settings – including health and social care at home, residential and nursing care settings

Objective	What are we going to do?	How are we going to do it?	Who is responsible?	When is it going to be done by?	Impact / what difference did it make?	Progress made
<p>To be assured of continuous improvement in safeguarding effectiveness within care settings with a particular focus on Domiciliary Care</p> <p>Ensure continuous improvement in Residential Care Setting by:</p> <p>a) Consistent approach to safeguarding</p> <p>b) Matters are always dealt with in an open, transparent and objective way</p> <p>c) Staff have a comprehensive awareness and understanding of potential abuse which helps to make sure that they can recognise cases of abuse – in particular neglect and emotional harm</p> <p>Community based Domiciliary Care:</p> <p>a) All the above</p> <p>b) Staff are fully aware of</p>	<p>Clarify safeguarding frameworks in both Residential and Domiciliary Care settings and secure assurance that there is appropriate practice guidance in place</p> <p>Review Quality Assurance and Performance Management Framework to test effectiveness of safeguarding in care settings to include home care settings</p> <p>Identify any workforce development requirements to support improved quality and performance and be assured that this is delivered</p> <p>Assess and analyse current data to establish a targeted response to awareness raising and training needs</p>	<p>Analyse current safeguarding performance in Residential and Domiciliary Care settings and identify any areas requiring improvement / development</p> <p>Review frameworks for securing effective safeguarding in home care settings in light of the above</p> <p>Revise current QAPM framework to create comprehensive framework</p> <p>Identify workforce development needs and secure implementation</p> <p>Monitor the quantity and quality of referrals to ensure that referral criteria are being adhered to</p>	<p>Safeguarding Effectiveness Group (SEG)</p> <p>Procedures and Development Subgroup</p> <p>Training and Development Group</p> <p>Safeguarding Effectiveness Group (SEG)</p>	<p>July 2016</p> <p>October 2016</p> <p>July 2016</p> <p>March 2017</p>		

what they need to do to make sure that people in vulnerable situations, who are isolated in the community, are protected c) Ensure appropriate safeguarding referral to reflect a better understanding of thresholds and procedures						
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